



The Toby Center
Preserving Family Ties When Parents Choose to Separate™



Therapeutic Supervised Visitation Fees and Client Policies

Effective October 1, 2026

Therapeutic supervised visitation is a structured, child-focused service facilitated by a licensed or otherwise appropriately qualified clinical professional. The clinician observes family interactions and provides guidance intended to support safety, communication, parenting skills, and the parent-child relationship.

This service may be ordered by a Court or arranged through an agency or written agreement. Therapeutic supervised visitation includes clinical guidance during visitation, but it is distinct from individual, family, or reunification therapy.

Therapeutic Visitation Hourly Fees

Gross annual household income	Approved hourly rate
Above \$100,000	\$175 per hour
\$75,000 to \$99,999	\$160 per hour
\$60,000 to \$74,999	\$145 per hour
\$45,000 to \$59,999	\$130 per hour
\$30,000 to \$44,999	\$115 per hour
Below \$30,000	\$105 per hour
Court-approved indigent status	\$95 per hour

Standard rate without income documentation: \$175 per hour

Intake and Registration

Fee	Amount
One-time intake and registration	\$150 per participating parent or guardian

The hourly fee includes therapeutic visitation and the standard Therapeutic Visitation Field Report.



Payment and Participation Policies

Qualifying for a Reduced Hourly Rate

- **Eligibility documentation.** A client requesting a reduced hourly rate must provide the income statement and supporting documentation requested by The Toby Center. Documentation may be required to be notarized. The intake fee is the same for every participating parent or guardian.
- **Household income and family size.** The Toby Center considers gross household income and may consider family size or unusual financial hardship when setting an approved recurring rate.
- **Annual review.** A reduced rate may be reviewed annually or sooner if financial circumstances materially change.
- **Hardship review.** A client who cannot afford the assigned recurring rate may request a confidential review. A request does not automatically change the fee.

Payment and Scheduling

- **Advance payment.** Payment must be made through the online Client Payment Portal before a service is confirmed. Each payer must enter the rate approved by The Toby Center.
- **Responsibility for payment.** The Court order or written agreement should identify the responsible party or the percentage assigned to each party. When responsibility is unclear, the parties must contact The Toby Center before scheduling.
- **Shared payments.** When fees are divided, each party must pay the assigned share before the service. One party's nonpayment may prevent confirmation.
- **Intake payment arrangement.** A client who cannot pay the complete intake fee at one time may request approval of a payment arrangement before intake begins.

Clinical Participation

- **Service planning.** The clinician determines the appropriate structure of visits within the Court order, referral, written agreement, and professional judgment.
- **Child-centered conduct.** Participants must follow the clinician's directions and avoid adult disputes, litigation discussions, criticism of another parent, or conduct that may distress the child.
- **Attendance.** Only people authorized by the Court order, written agreement, or The Toby Center may participate.

Cancellations and Missed Appointments

- **At least 24 hours' notice.** A cancellation must be received at least 24 hours before the scheduled starting time to avoid the scheduled service charge.
- **Late cancellation or no-show.** A cancellation received less than 24 hours before the service, or failure to appear, may be charged at the full scheduled amount because professional time was reserved.
- **Repeated cancellations.** Three cancellations or missed appointments may result in suspension or closure of services and notice to the Court or referring professionals, as permitted or required.
- **Documented emergencies.** The Toby Center may review a documented emergency individually. Any waiver or credit is determined by the agency and is not automatic.

Questions and Assistance

Questions about an approved rate, payment responsibility, or scheduling should be directed to The Toby Center before payment or booking.